



Warranty & Disclaimer

Laminated SGP Limited Warranty

PRL Glass Systems, Inc. warrants SentryGlas® interlayer from the Trosifol® laminated glass products for a period of ten (10) years from the date of shipment. This warranty covers manufacturing defects resulting in edge separation and/or delamination which materially obstructs vision through the glass. This warranty is made only to customers who purchase this product directly from PRL Glass Products, Inc. Products are intended for installation and/or use by persons having the required skill and know how to handle, install or use this product in accordance with the instructions published by the Glazing Association of North America.

Liability under any warranty by PRL Glass is limited to the replacement of the materials only without charge, F.O.B. PRL Glass or, at the option of PRL Glass to refund the purchase price of the products. Neither PRL Glass Systems, nor any of its authorized representatives shall have responsibility nor have any liability for commercial loss, or special, indirect incidental or consequential damages, or for costs of removal or installation including labor cost of the product, defective or otherwise.

PRL Glass Systems, Inc. reserves the right to have a qualified representative inspect the alleged defective material and/or have the defective material returned to the factory for inspection before any warranty action can be initiated.

PRL Glass Systems, Inc. makes no claim to the buyer or any third party on the design of the laminated glass. Buyer assumes all responsibility for ensuring that the product is appropriate for its intended application.

The warranty shall be void if architectural or security laminated glass products have been damaged in handling or installation or have not been installed with standard glazing guideline; or have been subjected to stress or strain by reason of localized application of heat which caused excessive temperature differentials over the surface edges; or have not been protected against movement of building structure; or have been installed without provisions required by sound practices for adequate expansion and contraction of framing members; or have not been otherwise properly handled or installed. Architectural or security laminated glass products glazed by materials which do not completely repel water for the life of the warranty, or with materials that deteriorate the architectural or security laminated glass products will not be covered by the warranty.

There is no warranty for glass breakage.



This warranty does not apply to materials not paid for in full. This warranty does not apply to laminating of customers' own products.

The Following Conditions Will Void the Warranty:

Units that exceed 50 square feet in area

If either glass surface is broken.

Placement of any type of applied film that has created heat buildup in the glass resulting in uneven heating and stresses.

If it is determined that the laminated glass is compromised by contact with incompatible glazing sealants, cleaners or other damaging solvents.

If the laminated glass is installed into a system that does not include a weep system or some means to keep the glass from sitting in water.

PRL Glass Systems, Inc. will only warrant exposed edge applications with the use of SentryGlas® interlayers.

****The use of wet set cement-based products will void our warranty.**

Please contact us for a list of compatible sealant materials or we recommend the use of our rapid dry-set bottom base or other manufacturers suitable dry-set system.