



Dual Seal Insulating Glass Units

Warranty & Disclaimer

PRL Glass Systems, Inc. provides a limited warranty for a period of five (5) years from the date of manufacture. PRL warrants the Dual Sealed Insulating Unit (s) shall be free from defects in material and workmanship; PRL warrants the seal of our Dual Sealed Insulating Unit (s) against failure resulting in material obstruction of vision through the Unit(s) due to the accumulation of dust or moisture on the internal glass surfaces.

Any glass replaced under the terms of this warranty, shall be warranted only for the balance of the original warranty period.

This warranty is made only to customers who purchase this product directly from PRL Glass Products, Inc. Products are intended for installation and/or use by persons having the required skill and know how to handle, install, or use this product in accordance with the instructions published by the Glazing Association of North America.

Each unit of clear, tinted, or textured glass sold for architectural purposes, will not have defects in material or workmanship that may cause seal failure.

Liability under any warranty by PRL Glass is limited to the replacement of the materials only without charge, F.O.B. PRL Glass or, at the option of PRL Glass to refund the purchase price of the products. Neither PRL Glass Systems, nor any of its authorized representatives shall have responsibility nor have any liability for commercial loss, or special, indirect incidental or consequential damages, or for costs of removal or installation including labor cost of the product, defective or otherwise.

PRL Glass Systems, Inc. reserves the right to have a qualified representative inspect the alleged defective material and/or have the defective material returned to the factory for inspection before any warranty action can be initiated.

PRL Glass Systems, Inc. makes no claim to the buyer or any third party on the design of the insulating glass unit. Buyer assumes all responsibility for ensuring that the product is appropriate for its intended application.

The warranty shall be void if the glass products have been damaged in handling or installation or have not been installed with standard glazing guidelines; or have been subjected to stress or strain by reason of localized application of heat which caused excessive temperature differentials over the surface edges; or have not been protected against movement of building structure; or have been installed without provisions required by sound practices for adequate expansion and contraction of framing members; or have not been otherwise properly handled or installed.



There is no warranty for glass breakage.

This warranty does not apply to materials not paid for in full. This warranty does not apply to insulating of customers' own products.

Units shipped through or installed at high elevations (4000 feet or higher) must be equipped with a breather tube or the warranty will be void. The breather tube must be properly crimped and sealed with an organic sealant prior to installation. Failure to properly crimp the Breather Tube will void the warranty. Any Breather Tube Unit(s) exposed to severe moisture conditions prior to installation will not be covered by this warranty. Gas filling is not recommended for Breather Tube Unit(s).

The Following Conditions Will Void the Warranty:

Units that exceed 50 square feet in area

Unit must be supported, mechanically on all sides, unless units are specified as "silicone seal".

Units that have been modified in any way.

Placement of any type of applied film that has created heat buildup in the glass resulting in uneven heating and stresses.

Unit(s) installed with incompatible sealant materials.

Units which show evidence of water trapped in the glazing pocket.